



CITY OF WALNUT CREEK

TO: Walnut Creek Businesses
FROM: Teri Killgore, Assistant City Manager
DATE: December 4, 2020
RE: NEW COUNTY HEALTH ORDERS AND BUSINESS OPERATIONS

Dear Business Owner/Operator:

As you have likely heard, five of the Bay Area counties – including Contra Costa County – have issued new orders for business operations due to the increase in COVID-19 cases. Effective Sunday, December 6, 2020 at the start of the 10:00 pm curfew, the following changes will be in place:

- Restaurants – Take-out and delivery only; no indoor or outdoor dining
- Retail – Maximum 20% capacity indoors
- Hair/Massage/Nail Salons – No indoor or outdoor service
- Fitness/Gyms - Outdoor service only (no indoor service)
- See the complete list of allowed and restricted services identified on the [Openings At A Glance](#).

The above changes are in effect until January 4, 2021, or until any additional notification from the County. More information about this announcement can be found via the recent Contra Costa County [press release](#); you can also find information specific to your business and industry on the [Openings At A Glance](#).

We realize this presents an extra strain in an already challenging situation.

Rebound Patios/Outdoor Dining

With the pause on all outdoor dining, please bring all tables and chairs inside your restaurant to maintain safety and limit the opportunity for vandalism. Our Code Enforcement Officers will remain on-hand; however, we cannot provide ongoing monitoring to ensure the safety of business items. If you were operating outdoor dining in the City right-of-way (e.g. in a “Pop-Up” or on the sidewalk), you must also comply with the following:

Pop-Ups

With outdoor dining suspended, all **tables, chairs, tents, shade structures, umbrellas, tarps, heaters, removeable accessibility ramps, decorations, banner signs, and any other lightweight materials** must be removed from the pop-up space and stored outside of the City right-of-way (e.g. streets or sidewalks). Heavyweight barriers such as planters, lightweight barriers such as railings, and platforms may remain.



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Please remove all items noted above by **close of business on Wednesday, December 9th**.

As noted in previous communique, maintenance is critically important during the winter months. Please continue to maintain your spaces as required by removing leaves and any litter to help prevent flooding.

Sidewalk Dining

With outdoor dining suspended, all **tables, chairs, umbrellas, tents, shade structures, heaters, banners, and other sidewalk dining furnishings** must be removed from the sidewalk and stored outside of the City right-of-way (e.g. streets and sidewalks). The City's Public Works Department will utilize this time to do a thorough cleaning of public sidewalks, so it is essential that you remove all dining furnishings from the sidewalk.

Please remove all items noted above by **close of business on Wednesday, December 9th**.

Curbside Pickup Zones

The City will be dedicating more space toward curbside pickup zones in the downtown to support the anticipated increase in take-out and delivery services.

Please know that our team empathizes with the challenge this presents, and we remain available to support you. As updates are communicated or helpful resources become available, we will work diligently to keep you as informed as possible. We stand ready to help in whatever ways we can.

Sincerely,

Teri Killgore

Assistant City Manager

Cc: Walnut Creek Downtown
Walnut Creek Chamber of Commerce
Broadway Plaza
Regency Centers